How to login for the first time Adviser

Step	Instruction	Image
Step 1	Access myPerpetual via https://www.perpetual.com.au/login	Perpetual <i>P</i> erpetual <i>P</i> erpetual <i>P</i> erpetual
	To login for the first time as an Adviser you will need to select Reset Password.	Reset Password Please provide us with some information so that we can identify you. Ander 10 Reset password Reset password
	To help us verify you, you will need to provide your:	Email *
	 Adviser ID (CHXXXXXXX) Registered E-mail address 	
	Once completed, a temporary password will be sent to your registered email address.	
Step 2	Once you have retrieved your temporary password (valid for 24 hours), select Login.	Perpetual Login Reset Password Forgotten Adviser ID
	Input in your Adviser code and temporary password.	Welcome, Adviser Adviser ID* Password* Image: State of the state of
Step 3	After you have entered the temporary password, you will be prompted to Activate your Authenticator Profile.	Click below and follow the required steps (outlined above) on the next screen to enrol your device with Duo Account and active the authentical After you have successfully enrolled, please attempt to log in to your Perpetual account again.

Read through the Steps on screen (also provided below) and click "Enrol me" to begin to set up your profile.





Step 4 Click "Start Setup". Choose to add your Mobile Phone. Activate your Authenticator profile Please read over the 2 methods of setting up your authentication profile below Enter your Mobile Phone Number Note: Steps 1-3 are the same for either option. 1. Click "Start setup" DUO Protect Your Perpetual Extended Users Account What is this? IS Need help? Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password. This process will help you set up your account with this added layer of security. - If you select tablet you will be required to nlete the process Bue What type of device are you adding? Mobile phone RECOMMENCE
 Tablet (IPad, Nexus 7, etc.) 3. Enter your phone numbe - Tick the confirma tion how to ore a. Option A - SMS ONLY Option B - SMS OR App Choose either Option A Or Option B: Step 5 (no app download required) (app download required) Option A - SMS Only 4a. IMPORTANT - Choose "Other" for phone type 4b. Input the type of phone you have If you select "iPhone", "Android" or "Windows phone" yo download the application to complete the process Option B - SMS or App red to What type of phone is + Prove # Antonia Mondown Prove Other (Pro-What type of phone is + Phose
 Antroid
 Mindows Phose
 Other and calipse Click "Finish Enrolment" to return to fact Carifice the login screen. 5b. Install Duo Mobile app Texts Continue Via the Google Play Store: 5a. F ent by I ning y Duo Mobile BUO My Settings & Dev House and a final state of the second D Moder -Via the iTunes Store Test Incines DUC . Mahila far Andraid Asie'. Taxa I taxe Date to etual login Activate Duo Mobile for Andr Coar Dua Mobile
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Step 6	Return to the login screen and complete 2FA via your chosen method (via SMS or app generated code). Note: To generate an SMS security code press the button on screen.	Two-factor authentication (2FA) You are required to complete 2FA to log into your account. Please either: A) Request a SMS security code to be sent to your registered mobile number by clicking the button below. Then input the security code received via SMS. Request SMS Security Code B) Input the security code displayed on your Duo Mobile app (if registered). If you haven't received a code, or for any further assistance, please contact Perpetual Adviser Services on 1800 062 725 during business hours (Sydney time). Please enter the security code Submit Cancel Submit
Step 7	Once logged in you will be	

prompted to change your password.

Note: Your password must be between 8 and 20 characters, contain at least 1 number, 1 capital letter and 1 special character (e.g. !, @ and \$).

More information

Adviser Services: 1800 062 725 Email: investments@perpetual.com.au

perpetual.com.au

Trust is earned.

