

Online Account Access

This document forms part of the Combined Financial Services Guide and Product Disclosure Statement for Perpetual Protected Investments – Series 4, issued by Perpetual Investment Management Limited (ABN 18 000 866 535 AFSL 234426) dated 8 September 2008 (Combined FSG & PDS).

If you choose to have Online Account Access (see page 4 of the application form attached to the Combined FSG and PDS), we'll post your login ID and password separately (for security purposes), and instructions on how to activate your login details online to your postal address.

Conditions of use

The following conditions of use apply:

- You will be able to access information with a Login ID or Adviser ID and internet Online Account Access password. You may also be asked for a secret question and secret answer. You remain responsible for keeping all of these confidential.
- We will give access to your information to any person who uses your Login ID or Adviser ID and internet Online Account password or who you appoint as your online representative or who complies with any other security procedure that we may use from time to time. Any action by that person will be taken to be by you.
- If you would like to appoint another person as your online representative you can choose not to disclose your unique ID to your nominated representative. In this case you will be given a separate ID for that person to use in their capacity as your online representative.
- You must tell us immediately if you suspect that any unauthorised person has gained access to your Login ID or Adviser ID or internet Online Account Access password.
- There may be times when we cannot provide access to Online Account Access although we will use all reasonable efforts to enable you to have access.
- We can only take responsibility for the reliability of data and information that is within our control. We are not responsible for transmissions of any computer virus or other unwanted programs or information resulting from or associated with your use of our Online Account Access. We are not responsible for the accuracy or content of information or material which we provide to you and which you edit, amend, alter and then provide to any third party or provide such information in a different form from that which was provided by 'Online Account Access'.
- We may suspend or cancel your access to Online Account Access but if possible, we will give you notice before we do so.
- We may vary these conditions from the time that you are notified.
- We may give you notices in relation to your use of Online Account Access by email or other forms of electronic communication.
- We will securely hold, maintain and store your personal information and will ensure that appropriate security measures are in place to maintain the personal information that you have given us, prevent unauthorised access and ensure correct use of information.
- You authorise Perpetual and any other company within the Perpetual Group and any agents it may appoint to use your personal information for the delivery of the Online Account Access service.

- You acknowledge that anything associated with or available through Online Account Access belongs to Perpetual or other third parties and is protected by intellectual property rights.
- You agree that you will not interfere with or damage (or attempt to interfere or damage) any code, data or software associated with Online Account Access.
- You release, discharge and indemnify Perpetual from and against liabilities suffered or incurred by you or by Perpetual or any other company of the Perpetual Group (including, but not limited to, its directors, officers, employees) as a result of our use of our Online Account Access service.